

## Japan

### REPRESENTATIONS BASED ON THE ACT ON SPECIFIED COMMERCIAL TRANSACTIONS

- 1.Name of the Seller
- 2.Representative
3. Address of the Seller
- 4.Telephone Number of the Seller
- 5.Selling Price
- 6.Necessary Amounts Other than the Product Price
- 7.Method of Placing Orders
- 8.Payment Method
- 9.Payment Deadline
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- 11.Product Returns
- 12.Disclaimers
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## **1.Name of the Seller**

LVMH Watch & Jewelry Japan K.K.

## **2.Representative**

Norbert Leuret, Representative Director

## **3. Address of the Seller**

2-1-1 Hirakawacho, Chiyoda-ku, Tokyo 102-0093

## **4. Telephone Number of the Seller**

Customer Support Center

03-5635-7057

Business hours: Mon. to Fri. from 10:00 a.m. to 5:00 p.m. (excluding Saturdays, Sundays and year-end and New Year holidays)

## **5.Selling Price**

The selling price is indicated for each product.

## **6.Necessary Amounts Other than the Product Price**

Shipping fee: free

Cash on delivery fee: free

Bank transfer fee: borne by the customer (where the customer has selected bank transfer as the payment method)

## 7. Method of Placing Orders

Communicated to the customer through a store representative.

## 8. Payment Method

The following payment methods may be used:

Payment by debit card or credit card must be made in the name of the customer.

We accept the credit cards set forth below. We do not accept installment plans.

AMEX, JCB, VISA, MASTER CARD, DINERS

We will bear the cash on delivery fee.

Payment by cash on delivery is limited to items shipped to the purchasing customer.

Cash on delivery is available where the purchase amount is JPY5 million or less (including consumption tax).

Please pay in cash to the delivery provider upon arrival of the product.

Payment by cash on delivery is not available for purchases picked up at a store.

Payment by bank transfer is to be made in advance. We will inform you of our bank account information in the order acknowledgement email.

The bank transfer fee shall be borne by the customer.

Payment can be made by credit card through the URL provided in the email we will send you after you are informed.

The product will be delivered after the payment is confirmed.

## 9. Payment Deadline

For credit card payments, the due date may vary depending on the closing date and the terms of your credit card. Please contact your credit card company for details.

For cash on delivery, please pay the delivery provider in cash upon arrival of the product.

For bank transfer payments, please make the transfer within ten (10) business days of placing your order. Please note that your order will be cancelled if you are unable to make the transfer.

## **10. Shipping**

Items can be shipped within Japan only.

The standard days to delivery is between three (3) days and fourteen (14) days after receiving the confirmation of shipment (excluding holidays, year-end and New Year holidays and holidays specified by the Company).

Please note that we are unable to deliver the item within the period above where the product you ordered is not in or out of stock.

If the product does not arrive after ten (10) days of placing order, please contact our Customer Support Center.

Even if you have specified a delivery date and time, delivery may be delayed due to traffic conditions or the area of your residence.

## **11. Product Returns**

We do not accept returns or exchanges of purchased products except in the case that the delivered product or quantity is different from the order or the product is stained, damaged or otherwise defective. We will bear the shipping cost of returning the product where a return or an exchange is accepted.

## **12. Disclaimers**

Due to limited sales quantity, please note that we may not be able to meet your requests.

Minors may not purchase from this distant selling service.

Please note that some products may not be available or out of stock.

Prices are subject to change without notice.

## **13. Personal Information**

Please see the privacy policy of this website.